

Digital Banking Technology Requirements

Digital Banking System Requirements

System

- Microsoft Windows 10 or later
- Mac OS x 10.15 or later

Browser

- Recommended:
 - Google Chrome (Windows, MacOS)
- Supported:
 - Mozilla Firefox (Windows, macOS)
 - Microsoft Edge (Windows)
 - Apple Safari (macOS)

E-Statement Requirements

- Latest version of Adobe Reader

Mobile Banking Requirements

System

- Android 11.x and later
- iOS 16.x and later
- WatchOS 9.x and later
- Limited support is available for older OS

Connectivity

- 5G
- 4G LTE
- Wi-Fi

Digital Banking Password Requirements

- Must be 16-60 characters
- Must contain at least 1 number
- Must contain a minimum of
 - 1 lowercase character
 - 1 uppercase character
 - 1 special character
 - 1 numeric character
- Password may not be the same as your last 10 passwords

Mobile Deposit Capture Requirements

The end user must have a mobile device with a rear-facing camera equipped with a resolution of at least 5 megapixels.

Questions?

Contact our Treasury Management department at (815) 276-0273.